

BRIEFING NOTE

Phone line and Broadband Connection – Court Bushes Community Hub

1. The Purpose of this note is to update the Committee on the progress of the Phoneline and Broadband connection at Court Bushes Community Hub.
2. It has always been an action point that we intend to install a phoneline at the Court Bushes Community Hub so that the Staff team and Hirers can access the internet. A number of other items had taken priority that meant that the phoneline connection had not been progressed.

A recent break-in attempt has highlighted the issues around the security systems and how the Parish Staff team are notified about and respond to alarm calls. This has reiterated the importance of having an active phoneline and broadband service at the building.

3. We ask the Committee to note that we have now entered into a 2-year contract with BT Business for a Digital Phone line and unlimited fibre broadband with 4g back up. The service should go live following an engineers visit on 25th July 2019. The set up costs were £133.50 + VAT with an on-going cost of £41.99 + VAT per month.
4. The broadband provision will allow connection throughout the building, however, if service does drop with usage then we may need to consider adding a further wireless access point (WAP) in the club suite. Some thought should be given to how users obtain the password and if any charge is made e.g would we publish passwords around the building on posters or should we only give passwords to hirers who pay a fee.

RECOMMENDATION: The Committee note the installation of broadband and decide whether any charge is made for WiFi access and how users obtain the password.

(ATTACHED: BT Order Confirmation 9 July 2019)

Nick Sinclair
FACILITIES MANAGER
24 July 2019
